

# Sequoia 2023 FAQ Page

## Before The Sequoia

### Q) Which non-profit organizations does The Sequoia support?

[Puente](#), [La Honda Fire Brigade](#) and [Abundant Grace Coastside Worker](#) are the 3 primary non-profits organization that receive funds raised by The Sequoia. Additional funding is provided to cycling related non-profits including [Silicon Valley Bicycle Coalition](#), [Good Karma Bikes](#), the [Silicon Valley Bicycle Exchange](#) and others. Details are available on the Sequoia 2023 web page.

### Q) How do I register and pay for the Sequoia?

A) You can register for your chosen route online. While registering, you may select to pay via credit card, PayPal or send a check. There will be NO Day-Of Registration at the Start, on Sunday. Registrations may be available the day before, Saturday, if that route has not reached its rider limit.

To pay with a check, make it payable to Western Wheelers and mail to:

Western Wheelers Sequoia  
36 Minoca Road  
Portola Valley, CA 94028-7739

### Q) When and where is the event Check-in?

A) Early Rider check-in and packet pickup is on Saturday June 3<sup>RD</sup> at: The Bicycle Outfitter, 293 Fremont Ave., Los Altos, CA, from Noon to 7PM.

Sunday morning June 4<sup>th</sup> is at the Foothill College Start location: 12345 S. El Monte Rd., Los Altos Hills, CA 94022, open by 5:30AM. Check-in will be in Lot 1C, just west of the Football Stadium.

You'll receive your route map and cue sheet (one page) and a color-coded wrist band to designate your route choice.

### Q) How do I purchase The Sequoia 2023 jersey?

A) This year the jersey is not included with registration, and starting late January, can be purchased directly from Voler [link to order page]. Voler will ship it directly to you. More [information here](#).

### Q) I have a conflict and won't be able to ride the event, can I get a refund or credit for next year?

A) You may transfer your registration to a biking buddy, as we do not provide refunds or credits for future years. Contact [regisration@westernwheelers.org](mailto:regisration@westernwheelers.org) to initiate a transfer.

### Q) Can I check in for a friend/family member at early check in on Saturday, June 3rd?

A) Yes, please bring a copy of your friend/family member's registration confirmation with you to early check-in.

**Q) Are eBikes permitted on the Sequoia?**

A) Class 1 and 3 eBikes that require pedal assist are welcome. Class 2 eBikes (with throttles and not requiring pedal assist) are not permitted due to insurance restrictions. eBike riders must follow rules established for eBikes within the California Vehicle Code. Note -- there are no special accommodations, such as charging stations, for eBikes.

**Q) I'm already registered, can I upgrade/downgrade to a longer/shorter course?**

A) Yes, you may do this at check in. If downgrading, we do not provide refunds for the difference. If upgrading, please bring a check for the difference to check in (we are not set up to take payments by credit card or to take cash).

**Q) Are there any COVID restrictions to ride?**

A) Riders and staff must abide by any Santa Clara and San Mateo County COVID protocols in place at the time of the event on June 4th.

**Q) Are there Group or Team discounts available?**

A) We do not have a Group discount program at this time. However, if you have a team/group (of 10 or more) contact [registration@westernwheelers.org](mailto:registration@westernwheelers.org) to discuss possible options.

## **The Day of The Sequoia at Foothill College**

**Q) What are the start times, when is the latest time to start on the routes?**

A) The 101 mile PINK route starts from 6 to 7AM, the 76 mile ORANGE route from 6:30 to 7:30AM, and the 59 mile YELLOW route from 7 to 8AM. ALL riders need to be on the route by 8am or you could find some of the rest stops have closed. Remember, more hills = slower average times.

**Q) Where is the Start/Finish area on the Foothill College campus?**

A) The FREE Parking is in Lot #1, next to the stadium at the Foothill College Main Entrance. The Sunday check-in zone opens @ 5:30am, in Lot 1C, just west of Lot #1. Our Parking guides will direct you into Lot #1 and to the Check-in zone. Parking in other lots is not free. Start your ride via Perimeter Road, which is One Way, counterclockwise! There could be lines at the Sunday AM check-in, so we do recommend the early Check-in on Saturday at Bicycle Outfitter!

**Q) Will there be food, water and restrooms at the Foothill College start location?**

A) Yes! There will be breakfast snacks, coffee, juice, etc. as well as water to fill your bottles as well as full restrooms at the stadium entrance.

**Q) Is there a "Drop Off" area if I don't drive a car to the Start/Parking?**

A) Yes! There will be “DROP OFF” signs, directing you to Lot #8, just west of the round fountain. Cars can easily exit back out to El Monte from there.

**Q) Can other non-riders come to the Finish Line Festivities?**

A) Yes! The Finish Line Festivities are open to friends/family to cheer in their riders! Meal tickets will be available at the Western Wheelers booth. Parking is available in Lot #1H nearby.

## **The Day of The Sequoia, On Route**

**Q) What kinds of food will be available at the rest stops?**

A) Depending on the rest stop location, the choices will include locally sourced fresh fruit and veggies, energy snacks, cookies and breads, refreshing drinks and lots of carbs and proteins! We'll have some delectable surprises here and there and if it's warm, there will be lots of cold drinks on ice!

**Q) Will you have on course photographers and photo sales after the event?**

Yes, Captivating Sports Photo will be on course, and after The Sequoia you will receive an email with a link to purchase your pictures.

**Q) Can I have private SAG follow me on the route?**

A) The Sequoia will have ample on route support, with SAGs and rest stops, on all three routes. The 101 mile route has 5 rest stops, the 76 mile route has 4 and the 59 mile route has three. See [posted routes](#) for more details. SAG vehicles will be posted at the rest stops and will be roaming all routes. The roads used are all open to the public, we strongly discourage private SAG use to reduce traffic on The Sequoia routes.

**Q) Will there be bike mechanics available on the route?**

A) Yes! We will have a mechanic at the Start, as well as at the Loma Mar and Bike Hut rest stops. Some of the SAG vehicles will have limited tools and tire pumps. There are fixed Bike Tool Stations with pumps at the Arcangeli Store in Pescadero, at The Bike Hut as well as at Triangle Park in Portola Valley.

**Q) Is the course on paved roadways or does it include any trails or gravel segments?**

A) All of The Sequoia routes are on paved roads, but some segments are on smaller mountain backroads to minimize car traffic and give you a chance to enjoy the redwood forests in our area. As always be careful of any debris or potholes that may be there.